Make Your Company Fit for the Digital Future – With our Logistics Software

We provide you with the right software for the transport of transfer, import and export containers.

CS CARGO SUPPORT

The Future of Container Logistics is Digital

Intelligent Technologies for Greater Competitiveness

Your customers expect top performance, and not just in the operational area. The professional handling of setting up interfaces for order transmission is expected as well as electronic billing. Even the transfer of track and trace data in real-time will soon become a matter of course.

Are you ready for it? The demands on container shipping companies have risen massively in recent years. Various overall conditions and the situation on the rails and roads, at terminals and empty depots put transport companies under pressure.

But: Hardly any hauler has the necessary IT experts or a truly modern freight logistics software that optimally meets the requirements of digital change. However, we at cargo support are at home in the container business and we have gained expertise through years working with large and small customers. Use our know-how for your processes. With our logistics software you keep pace with rapidly advancing digitization. We are agile in the market environment and are there when new solutions are developed. We support you as an expert in using our software to digitize your entire process chain.

Digitization: An Excerpt Along the Process Chain

1 Incoming Order →

- Import via customer interfaces
- Import via your own web portal
- Import via Internet portals

2 Edit Order Data →

- Import of order changes
- Automated plausibility check
- Acceptance or rejection of changes
- Automatic internal notifications
- Electronic pre-registration at the terminals

cs CONNECT – The Perfect Software Family for Container Logistics

Intelligent Software That Noticeably Relieves Pressure

Our logistics software cs CONNECT supports the entire process, from quoting through scheduling to billing. It helps you to optimize internal processes and supports the connection to customers and partners. But that's not all. Because when we talk about our software, we talk about intelligent software.

An example of this is our intelligent disposition system LiveDispo. It acts proactively and generates self-contained solutions in the event of imminent delays. LiveDispo provides automated, dynamic, and predictive planning of multimodal transports, and real-time visualization of the impact of current events on current and future leg and link transports.

Automated Slot Booking in the Port of Hamburg – Soon Also in the Hinterland?

Another example is our module for automatic slot booking. The goal is to always provide the right slot for a container at the right time without additional manual effort. Our automatic slot booking reserves the required slots for the next days based on stored values.

During transport, the Driver app keeps track of all loading and driving times in real-time and displays them in LiveDispo. If delays occur, the software automatically exchanges the slots in the background. If there are no matching slots to swap, the availability of alternative slots in the port system is immediately checked and posted. Unnecessary slots are released in time, so no no-shows are created. The automatic slot booking thus avoids unnecessary downtime at the terminals, customs offices and empty depots, and noticeably relieves the disposition.

Currently, most of the seaports are opting for optimization of the logistical processes through the combination of mandatory electronic pre-registration and slot booking. But this process is also getting more and more used in the hinterland. Thus, with intelligent software from cargo support, you are prepared in the best way for this process.

CS CONNECT
LOGISTIC SOFTWARE SUITE

Desktop:

J	P	C	M
cs JOB	cs PLAN	cs COM	cs MAP

Web:

B	W	S
cs BI	cs WEB	cs SERVICE

App:

D	C	L	C
cs DRIVE	cs COM	cs LIFT	cs CHECK

3 Disposition →

- Automated calculation of implementation time
- Tour optimization and container combinations
- Automated slot / time slot booking
- Automated disposition (Auto-Dispo)
- Transmission to the Driver app
- Individual workflows for import, export and transfer

4 Feedback and Control →

- Data retransmission from the Driver app
- Continuous ETA calculations for conflict checking
- Digital signature / photo function / time feedback
- Automated wait time calculations
- Recalculation of tariffs and surcharges
- System-side plausibility checks

Special Applications
for the Container Industry:

cs WEB – Web Portal for Transparency and Service in Real-time

EGive your customers complete Track & Trace and online access to proof of delivery, invoices and damage photos.

- ✔ Track & Trace
- ✔ Paperless transport processing
- ✔ Multilingual support

cs WEB

cs DRIVE – Driver app for Mobile Applications

Ensure a smooth exchange of information between drivers and the central office.
The app contains the basic functions of telematics with location, the Estimated Time of Arrival (ETA), messaging and order management.

- ✔ Flexibility for your own drivers or subcontractors
- ✔ Vehicle location and ETA calculation
- ✔ Automatic status messages using geofences
- ✔ Multilingual support

Extend order management with individual components (Bricks):

- Identify containers (machine learning)
- Enter the seal number
- Digital bill of lading (Blockchain)
- Mobile waiting time recording
- Open / Uncoupling

cs DRIVE

cs COM – Communicate Smarter

Your communications center for short messages and conflict messages. Everyone has access to the right information at the right time and can work more effectively. By the way, cs COM is also available as an app. This makes communication between dispatcher and driver much easier – even after office hours.

- ✔ Interdepartmental communication
- ✔ Individual channels, adjustable for example for disposition and distribution
- ✔ The mobile app offers almost all features of the desktop app

cs COM

5 Billing ⟶

- Automated plausibility check
- Automated customer billing
- Automated subcontractor billing
- Automated processing of incoming credits
- Electronic invoice delivery to the customer
- Data transfer to accounting / tax consultant

6 Management ✓

- Automated evaluation of contribution margins
- Automated plausibility check of km volumes
- Automated review of sales orders
- Automated data transfer to BI tools
- Conclusions for process optimization
- Conclusions for sales and freight purchasing

Expertise, Passion and a
Clear Goal Define us as a Company

cargo support – Your Partner for Logistics Software

We develop flexible digital solutions for the transport of goods. With passion and expertise, we work on designing strategies for the digital future and translating them into software. Our logistics program supports transport companies along the entire value chain and offers individual solutions as needed.

In 2003, cargo support GmbH & Co. KG was founded with the aim of providing haulers with practicable logistics software. At three locations in Germany, 45 employees work with passion and expertise to develop software for the complex requirements of the logistics industry.

Over 200 customers from a wide variety of industries rely on our solutions and services. Whether partial or complete batches, seaport, intermodal, hinterland transport, heavy goods or crane logistics - we are at home in logistics and employ experts who work with you to design and develop the appropriate solutions with you at the same level. The applications of the cargo support logistics software are so flexible and versatile that customers of all sizes are reliably served and cared for.

Mission

We want to provide our customers with a suitable tool with which they can sustainably improve their competitiveness and innovative strength today and in the future.

Vision

We want to create industry-specific standards with our customers that foster collaboration along the OTC process and take the integration of all stakeholders to a new level.

Motivation

Logistics and solving new challenges are our passion. Our customers appreciate us and the results of our work.

An excerpt from our customer list:

Our Interfaces
Facilitate Cooperation

Exchange Electronic Data Quickly and Easily with Customers and Service Providers

For interfaces to be a real relief in everyday life and, in addition to the mere transmission of orders, offer an information advantage, it is not enough to hand over the data in a structured form. Frequently, important information such as multi-stop trips, SOLAS jobs, dangerous goods information and deadline presets are in free-text fields, resulting in manual reworking when handed over.

Because interfaces are not always the same, we at cargo support ask about the details. For the example of multi-stop trips, this means: How are the stops transmitted? How is the order displayed? How is the type of multi-stop trip shown (customs, veterinary and import office etc.)? Only then can we ensure that interfaces bring the required benefits.

Interfaces / Orders and Status Feedback

- Cargosoft
- CMA/CGM
- EGIM (Eurogate)
- Expeditors
- Hapag-Lloyd
- MAERSK
- Transfracht
- TX Logistik

Interfaces / Harbor

- Electronic reservation Hamburg
- Fully automatic slot booking process
- Electronic reservation Bremerhaven
- Electronic reservation Wilhelmshaven

Interfaces / Miscellaneous Topics

- Synfioo (Status Feedback)
- MAERSK (Status Feedback)
- Tally Tech (SOLAS Weighing)
- Tradeshift (Electronic Billing)

Accounting

- DATEV
- Diamant
- eGecko
- SAGE
- SAP
- Schilling
- Universal Export